

**DFE tech maintains a Certificate of Approval from the Texas Workforce Commission (TWC).  
The school's programs are approved by TWC and supported by the Veteran's Administration.  
The TWC-assigned school number is: S-3356**

**DFE tech follows a procedure concerning Grievances that  
may arise during the course of our operation.  
The TWC mandated by law that we post this procedure on the website.  
Below, please find the information necessary  
to assist you if you have a grievance to record.**

**Students must address their concerns about this school or any of its educational  
programs by following the grievance process outlined in the school's catalog.**

**Schools are responsible for ensuring and documenting that all students have  
received a copy of the school's grievance procedures and for describing these  
procedures in the school's published catalog.**

**If, as a student, you were not provided with this information,  
please inform school management.  
Students dissatisfied with this school's response to their complaint  
or who are not able to file a complaint with the school,  
may file a formal complaint with TWC, as well as with other  
relevant agencies or accreditors, if applicable.**

**Information on filing a complaint with TWC can be found on  
TWC's Career Schools and Colleges Website:  
<http://csc.twc.state.tx.us/>.**